

Cameron Schnurr

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About me

Results-driven IT Operations Specialist with 10+ years of experience in IT support, IT operations, and troubleshooting enterprise technology. Skilled in Windows, Linux, Active Directory, and IAM, with a growing focus on system administration, automation, and infrastructure management. Hands-on experience with Proxmox, Ansible, and containerization, while actively expanding expertise in virtualization, cloud platforms, and IT automation. Passionate about IT both professionally and personally, with a strong eagerness to learn, grow, and tackle new challenges. For me, IT is more than a job—it's a hobby and a passion that drives my continuous exploration of modern infrastructure solutions.

Skills

- **System Administration:** SCCM Imaging and deployment, Python, Bash Scripting, PowerShell
 - **Automation:** Ansible, Terraform, CI/CD Pipelines (YAML), GitHub
 - **Virtualization & Container Orchestration:** Qemu/KVM, VirtualBox, Proxmox, Docker, Kubernetes, LXC Containers
 - **Networking:** VLANs, Subnet Management, VPN, DNS Administration (Records, Whois), Firewalls (pfSense, UFW, Windows)
 - **Security & Access Control:** IAM (AD & Azure AD), GPO Management, Linux Permissions, Endpoint Security
 - **Cloud Platforms:** Microsoft 365 & Endpoint Management (Intune, Azure AD), AWS (Basic Management)
 - **Mobility & Telecommunications:** Mobile Device Management, Carrier & Contract Administration, Advanced Android & iOS Support
 - **Operating Systems:** Linux (Fedora, Debian, Red Hat), Windows, Android, iOS
 - **Technical Support & IT Operations:** Service Desk, Remote & Deskside Support, ITIL & Ticketing Systems, Imaging and Deployment
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Work Experience

ChampionX – IT Operations | Nov 2022 – Present

- Provide enterprise IT support, system administration, and endpoint security across Canada.
- Troubleshoot networking issues, Intune Deployment, Labe Equipment & Software.

Cenovus Energy – Sr. Deskside Analyst | Mar 2022 – Nov 2022

- Provided deskside support in a Windows 10, Microsoft 365 in a hybrid environment.
- Provided walk-up IT Support at their Tech Stop, delivering **white-glove** assistance to end users.

WestJet (S.I. Systems) – Service Desk Analyst | Oct 2019 – Mar 2021

- Remotely supported Windows 10, Microsoft 365, Azure, Citrix, and Avaya VOIP, MFA, Exchange, VPN, SharePoint, and Sabre.
- Performed **Identity and Access Management** Duties (**AD, Exchange, RSA, Avaya, Sabre** Boarding System).

Precision Drilling (TEKsystems) – Service Desk Analyst | Feb 2018 – Jan 2019

- Supported a **Windows 10, Office 365 hybrid environment**.
- Performed **Identity and Access Management** duties (**AD, Service Now, Lotus Notes**).

Cenovus Energy (Compugen) – Service Desk/Deskside Support Analyst | Jan 2012 – Nov 2017

- Supported **Windows 7–10, SCCM, Citrix, video conferencing**
 - Performed **SCCM imaging, troubleshooting, and specialized IT system maintenance** (SoC computers, Badge Printers, Avigilon VMS)
 - Provided **mobility support** (iOS, Android, Blackberry).
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Education

- **CompTIA Linux+ Certification (XK0-006)**
- **Linux Professional Institute Linux Essentials (010-160)**
- **Challenging CompTia Cloud + Exam August 2025 (CV0-004)**